

Oregon Trail Plumbing Heating and Cooling Inc.

MECHANICAL CONTRACTORS

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Scottsbluff, Nebraska 69361

Telephone: 308-635-1921
Fax: 308-635-7284

"We're The Inside Guys.™"

December 7, 2000

Donn Kelver
Thermo-Cycler Industries, Inc.
P.O. Box 22
Union Mills, IN. 46382-0022

Dear Donn & Staff,

We are ending one more year of business and just wanted to send you and your great staff a big thank you and our best wishes for all on a happy holiday season.

The relationship between Oregon Trail Plumbing, Heating & Cooling and Thermo-Cycler is one of the best we have experienced in our 22 years in this trade. We feel we are the premier company in our area and are proud to have you on our "team". You are always there for engineering, products, parts and technical assistance whenever we call.

Enclosed you will find our calendar, newspaper ad and yellow page ad in the heating section of our local phone book. These are areas where we promote the Thermo-Cycler heating product line and our proud to do so. Our ads in the phone book and newspaper are in full color.

Happy holidays from our "team to your "team" and best wishes for a successful 2001.

Sincerely,

Selda Aug

Donn Kelver

Roger Ray

Jim Elwood

Tom

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Kathy Case

[Signature]

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[Signature]

*Paul Wilkerson
"Rod"*

Roger Ray

Service • Honesty • Workmanship